

Syracuse

GREATER SYRACUSE ECONOMIC GROWTH COUNCIL RESOURCE CENTER

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Major Employers

ONONDAGA COUNTY CALL CENTER/BACK OFFICE FIRMS	
Firm	Emp
National Grid	1,975
Electric/gas utility	
City: Syracuse Zip: 13202 Phone: 474-1511	
Verizon	1,100
utility providing network services; telecommunications	
City: Syracuse Zip: 13206 Phone: 459-5691	
Excellus Blue Cross and Blue Shield, Central New York Region	985
Insurance, health care	
City: Syracuse Zip: 13202 Phone: 448-3700	
Bank of New York	800
back office financial operations	
City: East Syracuse Zip: 13057 Phone: 414-3190	
MONY (an AXA Financial Company)	800
Life insurance and financial services	
City: Syracuse Zip: 13202 Phone: 477-3000	
The Sutherland Group, Ltd.	500
customer management services	
City: Liverpool Zip: 13088 Phone: 641-5757	
Empire Medicare Services	425
insurance, claims/service-inbound	
City: Syracuse Zip: 13202 Phone: 477-3232	
Aetna Insurance	300
Insurance-inbound.	
City: Syracuse Zip: 13202 Phone: 424-0000	
Cxtec (CableExpress)	300
computer networks	
City: Syracuse Zip: 13221-4799 Phone: 476-3000	
USA Relay (Sprint)	250
Hearing Impaired relay center-inbound	
City: Syracuse Zip: 13202	


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Deluxe Customer Center 200-499

check printer/financial services, Inbound customer service

City: Syracuse Zip: 13202 Phone: 448-1700

Fiserv, Inc. 200

integrated data processing and information management systems for banking industry

City: North Syracuse Zip: 13212 Phone: 452-4100

Gaylord Bros., Inc. 140

library supplies; furniture and systems for information management, inbound/outbound service and sales

City: Syracuse Zip: 13221 Phone: 634-8294

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